





Search **Explore Modify Engine**

Arjen P. de Vries arjen@acm.org

Centrum Wiskunde & Informatica Delft University of Technology Spinque B.V.





Search Intermediaries

- Travel agency
- Real estate agents
- Recruiters
- Librarians
- Archivists
- Digital forensics detectives
- Patent information specialists

lask complexity



Trend

- Do-It-Yourself (DIY) information seeking
 - Convenient access to online search engines
 - Perceived time efficiency





"We should recognise that shallow text operations - select, match, show - are right for information access. Information is primarily conveyed by natural language and this has to be shown to the user for them to assess."

Karen Sparck Jones. What's new about the Semantic Web? Some questions. In SIGIR Forum, Volume 38 Issue 2, December 2004



Trend

- Do-It-Yourself (DIY) information seeking
 - Convenient access to online search engines
 - Perceived time efficiency
- Let's face it:
 - Google/Bing/Y! is often best
 - Even Google Enterprise Search ("the Google Box") is far worse than Google Web Search!



Kuhlthau six stages

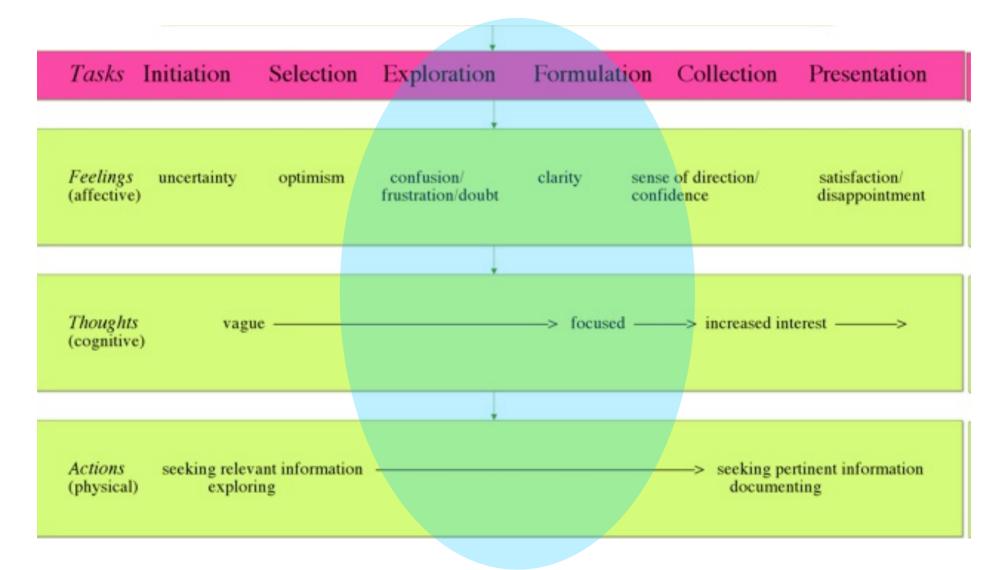
- Initiation: user "becomes aware of a lack of knowledge or understanding"
- Selection: user needs to "identify and select the general topic to be investigated"
- Exploration: user needs to "investigate information on the general topic in order to extend personal understanding"
- Formulation: user forms "a focus from the information encountered"
- Collection: user needs "to gather information related to the focused topic"
- Presentation: user completes the search and presents findings



Exploration, Formulation

- I want to buy a house in Amsterdam and I want it with 'sfeer' but still in good shape
- I can afford about €350K. I need 3 bedrooms, the size should be about 80m². It should have a balcony or a backyard
- The closer to the station and an AH, the better. BUT... I do not want to live in Amsterdam-Noord, unless there is a quick bus connection to the ferry
- I may be willing to drop some of these constraints, but I'm not sure which

Seeking Search Intermediary?!



Formative Stages of the Information Seeking Process





Librarian, the Original Search Engine 2.25 inch (5.60cm) Pocket Mirror

\$4.50

There was a time, not even that long ago, when Librarians were our own percent Coegle search engines. To some, I may sound crazy, but Google it! You'll see.

This pocket mirror is 2.25" inches (5.60cm). All pocket mirrors are made with a professional Tecre machine. The images are covered with mylar for the best protection. The mirrors themselves are REAL GLASS. Each pocket mirror comes with an assorted handmade pouch!



ADD TO CART

Disclosure: I have been a librarian!



Library of the University of Utrecht (Erik van Hannen)





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 - Even Google Enterprise Search ("the Google Box") is far worse than Google Web Search!
- Lack of tools for the search intermediary to do better than Google?!



Search = IR + DB

- Search tasks in the formative stages of ISP are likely to benefit from
 - a mix of exact (DB) and ranked (IR) searches
 - on structured (DB) and unstructured (IR) data
- Current technical solutions support either/ or
- Combining results requires significant effort
 - copy & paste result sets between interfaces, "human (probabilistic) joins"



	Data Retrieval (DR)	Information Retrieval (IR)
Matching	Exact match	Partial match, best match
Inference	Deduction	Induction



Search = IR on-top-of DB?

- IR on-top-of DB: let exact and ranked operations both be processed by the same engine, so they can be mixed freely
- IR responsible for ranking models, using DB as a data-access layer; no physical details necessary
- DB responsible for reliable, dynamically optimised, data access; no logical details necessary



IR on-top-of DB???!

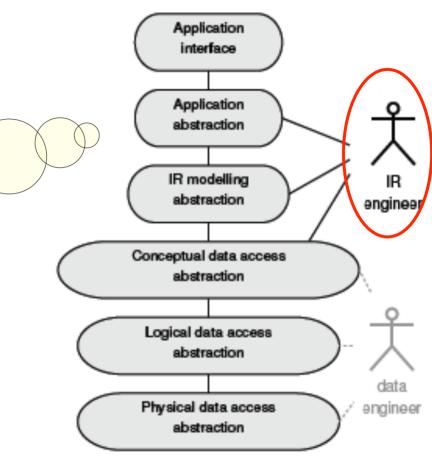
- Traditional, general-purpose DB technology cannot compete with custom IR search tools
 - Working assumption: using column stores should solve the efficiency problem



CWI

Parameterised Search System

Cannot we 'remove'
this IR engineer
from the loop, like
DBMS software
removes the data
engineer from the
loop?



(b) Parametrised, IR and data engineering are two separate roles (possibly automated data engineering in grey)

Cornacchia, De Vries, ECIR 2007 A Parametrised Search System

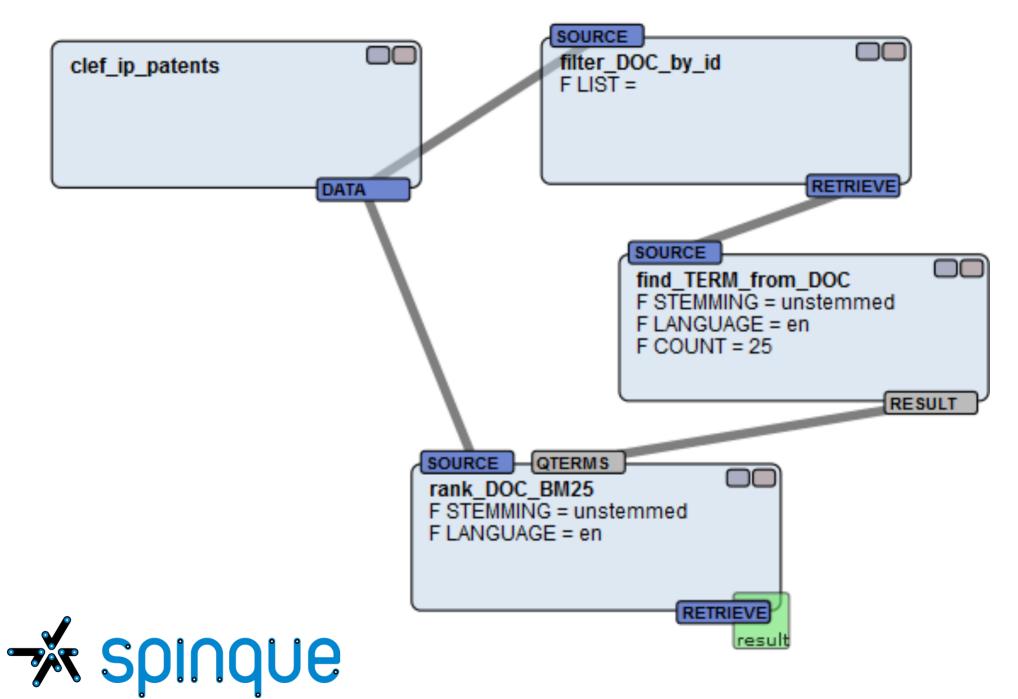


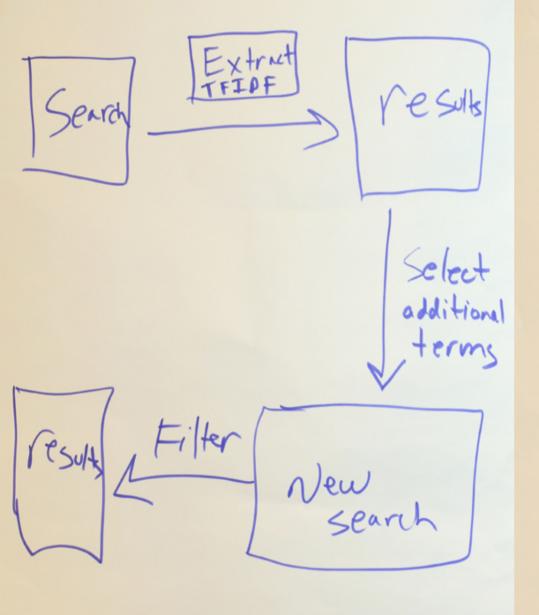


Search by Strategy

 Visually construct search strategies by connecting building blocks







Need building blocks which correspond to frequent used task (example a Synonym builder which potentially community drive

Open Source ontologie maybe available

O sheets
Note: STA

20 Sheets

STAPLES



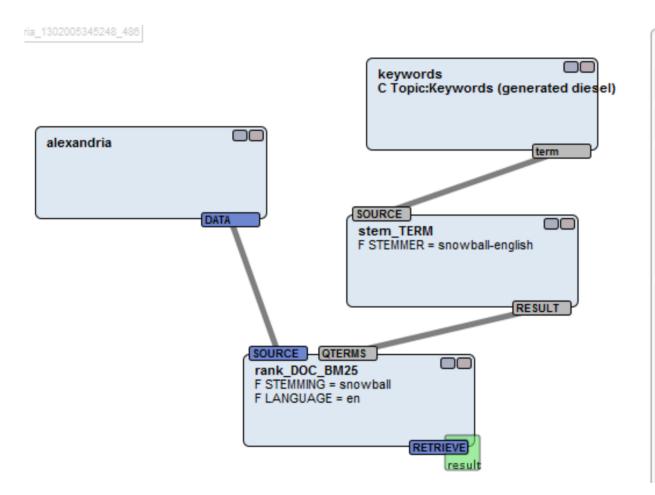
Search by Strategy

- Visually construct search strategies by connecting building blocks
- Each block describes either data or actions upon that data





Strategy Builder





Search by Strategy

- Data sources are internally represented as quadruples, triples extended with an additional probability value
- Actions are scripts expressed in (a variant of) Fuhr and Roelleke's PRA (TOIS 1997)
 - Boolean search: limit probabilities to 0 and 1!
- A search strategy may include multiple data sources



Implementation

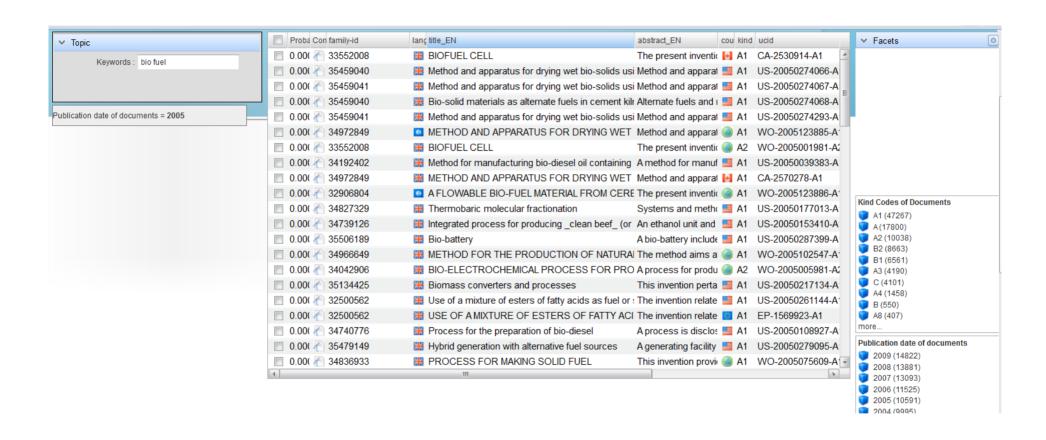
- PRA translates into SQL (!)
- Current system setup using CWI's MonetDB column-store
- Strategies are dynamically transformed into a REST API and a GWT UI







Generate Search Engine!





Exploratory Search

- Search & (Faceted) Browsing
 - Help discover schema, ontology, etc.
 - Help discover the relevant sources
 - Within-collection (by year/location, by type, ...)
 - Across multiple collections (by source)

Tony Russel Rose is likely to tell us more later this afternoon!

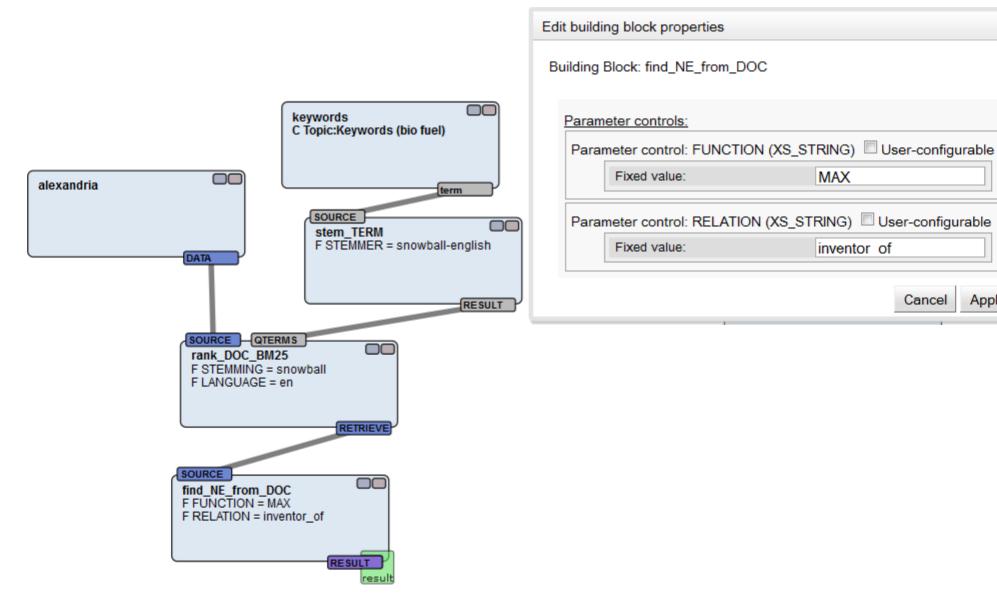


Exploratory Search

- PRA enables soft (or "fuzzy") faceted selections
 - Re-weight based on preferences, no more zero-result-set problem!



From Patent to Inventor



Apply



Limitations Search & Browse

- Faceted exploration does not include joins
 - Cannot construct new data sources from existing ones!
 - Only the pre-defined paths through the information space can actually be traversed

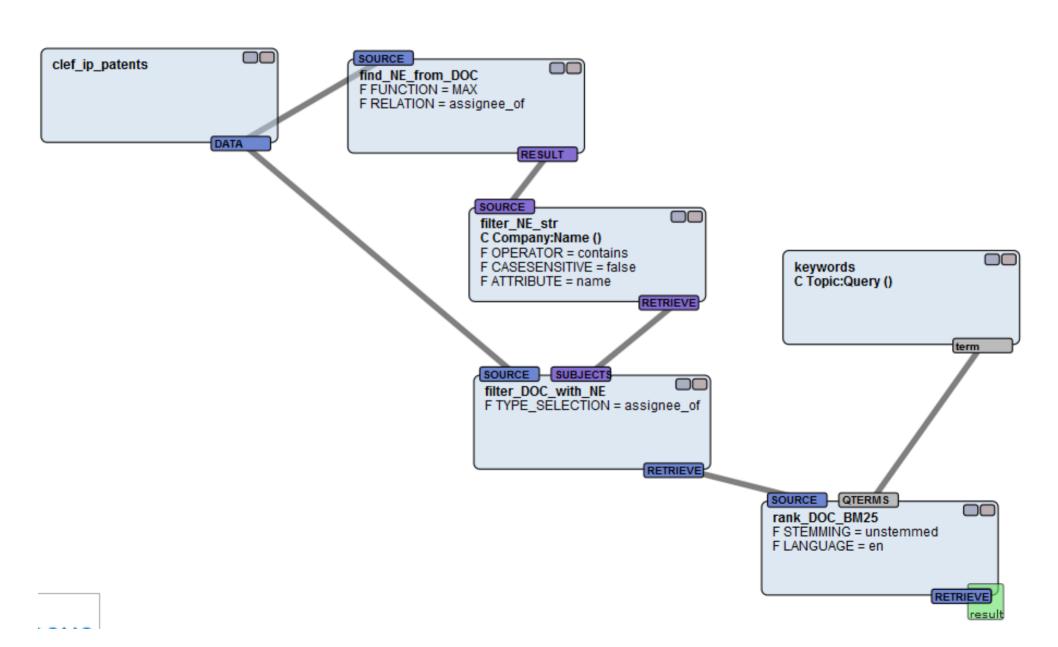


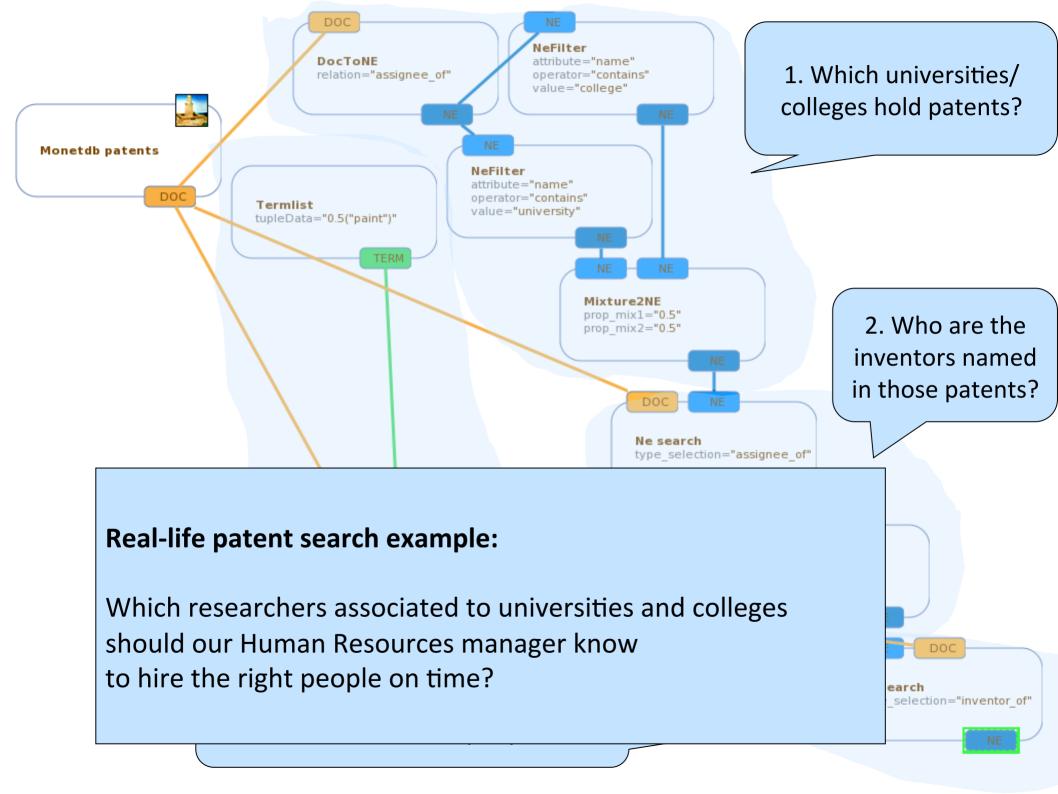
Who needs a Join?

- You!!!
 - ... whenever 'relevance cues' are typed:
 - People (e.g., inventors)
 - Companies (e.g., assignees)
 - Categories (e.g., IPTC)
 - Time (e.g., expiry date)
 - Location (e.g., country)
 - ... or whenever multiple sources are to be combined
 - E.g., patents & news, patents & Wikipedia, ...



Patents on X by Y(y)



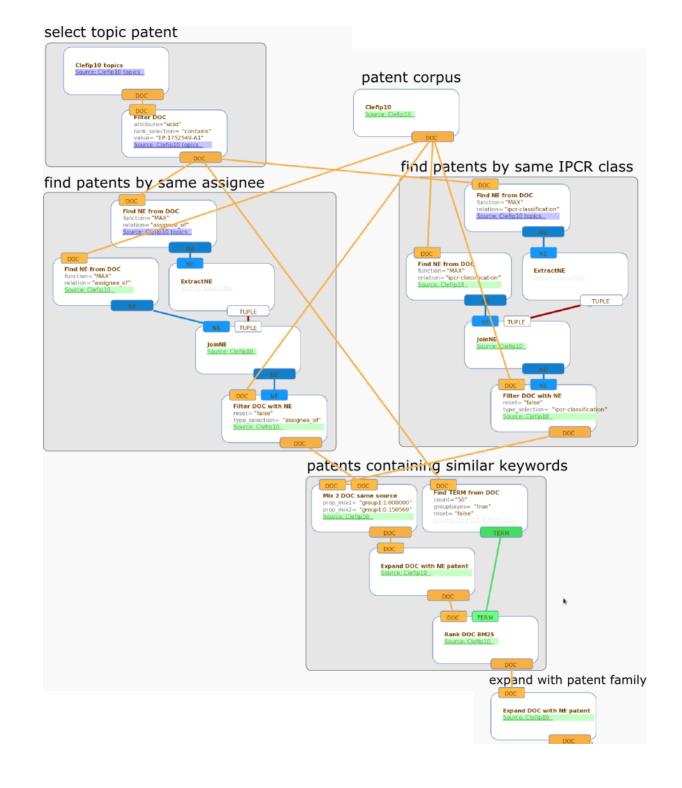


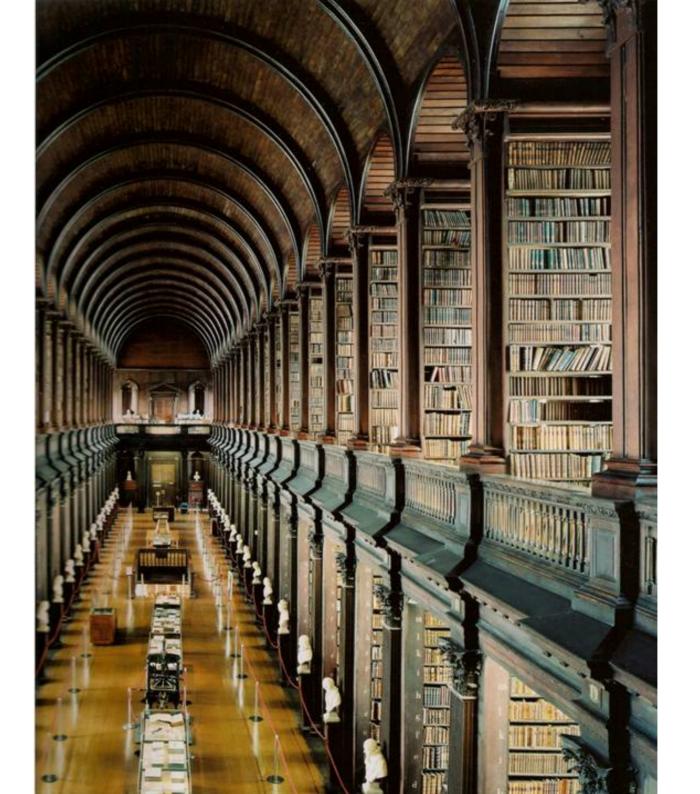


How Strategies Help

- Strategies improve communication between search intermediary and user
 - Encapsulate domain expert knowledge
 - Abstract representation of search expert knowledge
 - Analyze information seeking process at any stage
- Strategies facilitate knowledge management
 - Store / share / publish / refine
- Strategies mix exact (DB) and ranked (IR) searches
 - Avoid the need for "human (probabilistic) joins"









Conclusion

- "No idealized one-shot search engine"
- Hand over control to the user (or, most likely, the search intermediary)
 - Patent information specialists
 - Digital forensics detectives
 - Librarians / archivists
 - Real estate agents
 - Travel agency



Interactive Information Access

- Feedback:
 - Interaction improves information representation
- Faceted Browsing:
 - Interaction can let user take over where machine would fail
- Search by Strategy:
 - Interaction can let user take over where system designer would fail



Research Opportunities

- Assist the user make the best out of their increased level of control
 - Integrate usage data from live system to help improve or adapt strategies
- Handle "even larger" scale data
 - Patent demo fine on ~17GB semi-structured data (i.e., Fairview Research's Green Energy collection), without specific optimizations, even with fairly large strategies
- Formalism
 - Score normalization
- Close the loop!



Current Situation

```
    index;
    repeat {
    specify;
    retrieve
    } until ☺
```

Schema definition

Search & explore



Desirable Situation

```
repeat {
index;
specify;
retrieve
} until ☺
```

Mixed Initiative
Schema definition
Search & explore





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